

Smiles are on the house

It's what **you** expect.



LONG LIVE HAPPY HOMES®

The next generation Home Warranty Service Agreement, delivering the experience you expect.



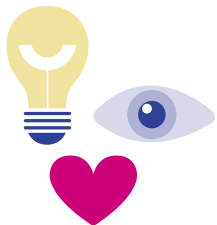
Expect Industry-Leading Coverage

- The most comprehensive HVAC protection from 2-10 Home Buyers Warranty
 - **SEER matching**
 - **Unlimited refrigerants**
 - **Haul away and disposal***
 - **Refrigerant recapture***
- Including the coverage you know and expect:
 - **'Even If' Service Fee Guarantee**
 - **Appliance Color Match**
- Like for like thermostat repair and replacement – Including Nest® and other learning models



Expect Enhanced Service

- The **Pre-Season HVAC Tune-Up** is updated and improved, making preventative maintenance a breeze and an even better value
- All new industry-exclusive **Appliance Replacement Offer**, giving you the freedom of choice should an unexpected failure occur
- Exclusive access to the GE® and Whirlpool® Home Appliance Discounts program where you can purchase large and small appliances up to **65% off retail**



Expect a Heightened Experience

- Still the easiest to use and understand Service Agreement, with no sample documentation
- Multi-touch email communication to homeowners during a service request
- All new customer rating platform for feedback on every single service request (homeowner email required)
- New, mobile-friendly Agent Portal now leads with Supreme coverage, making it easier than ever to enroll

It's enough to make you **smile**, isn't it?

Expect coverage and service designed to help you sell more homes and receive more referrals.

"I cannot overstate the value of a Home Warranty Service Agreement from 2-10 Home Buyers Warranty for Realtors, buyers and sellers. When one is in place when the listing begins, we know there is protection if a covered item fails. When one is in place at closing, we know there is protection for the buyer, such that they don't have to look back to the seller for help with a repair. And when one is in place throughout the transaction, we know our clients will have the most positive experience possible, which means a lot to us."

-Russel, AZ – Real Estate Agent

What you can expect from 2-10 Home Buyers Warranty



2-10 HBW PAYS OVER

97.5% OF CLAIMS

5.8 MILLION 

OVER

5.8 MILLION HOMES PROTECTED



"A" RATING

BY THE BETTER BUSINESS BUREAU



OVER 90%

CUSTOMER SATISFACTION RATING

It's enough to make you **smile**, isn't it?

Need coverage now, but want flexibility for your customers?

No problem! Listing coverage currently in place can easily be upgraded to our newest Home Warranty Service Agreement at closing. All new listings will be enrolled with our next generation coverage.

Homeowners who've recently closed (up to 30 days prior to the new Service Agreement's release) may upgrade their coverage. They simply need to call 2-10 HBW at 800.795.9595 to request the updated coverage and pay the difference in cost.

Enroll online 2-10.com/agent
or call **800.795.9595**.

Learn more about our coverage at
2-10.com/smiles-are-on-the-house.



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